

# INTRODUCTIONS



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### STRATEGIC CHALLENGE

#### **Navigating Change**

Assessing Organizational Strategies
Amid Policy Changes and Fostering
Psychological Safety at Work



# OVERVIEW





Immigration and Customs Enforcement



Diversity, Equity, Inclusion & Accessibility



Office Management & Budget



Department of Government Efficiency

As organizations navigate evolving federal policies and funding landscapes, we would like to better understand how these changes impact the communities you serve, as well as the strategies organizations are using to adapt.



#### POLICY

Executive Orders Federal

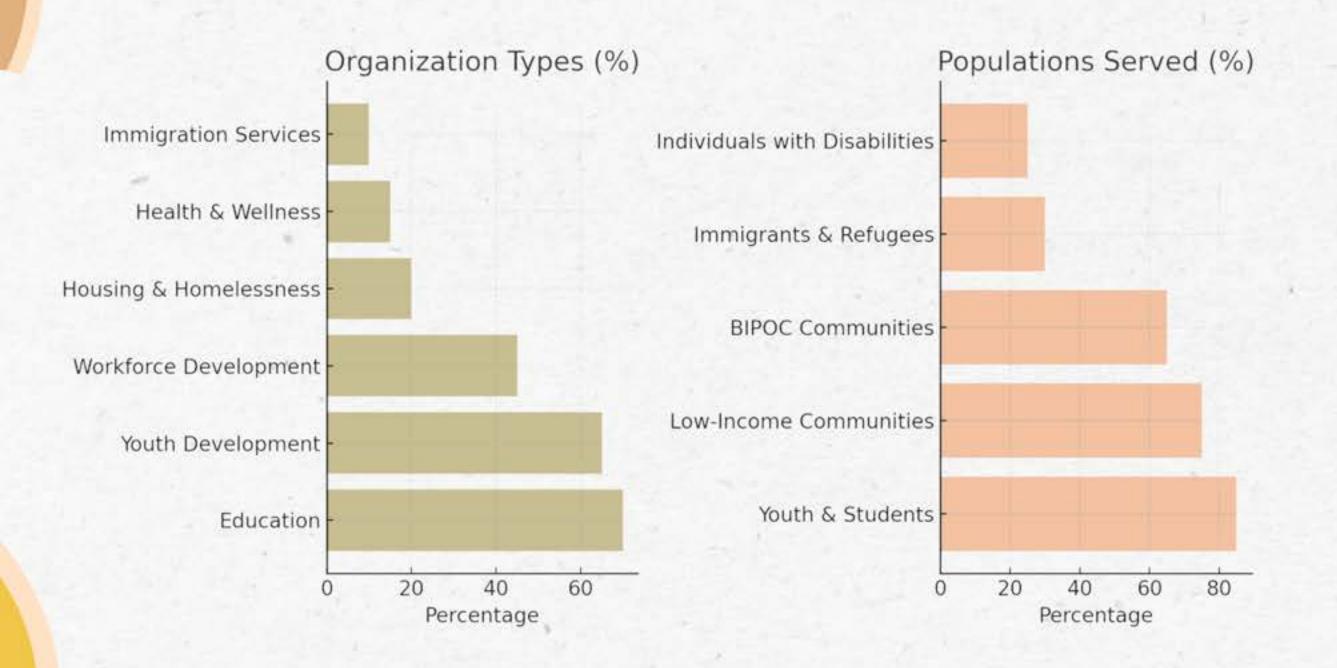
#### **IMPACT**

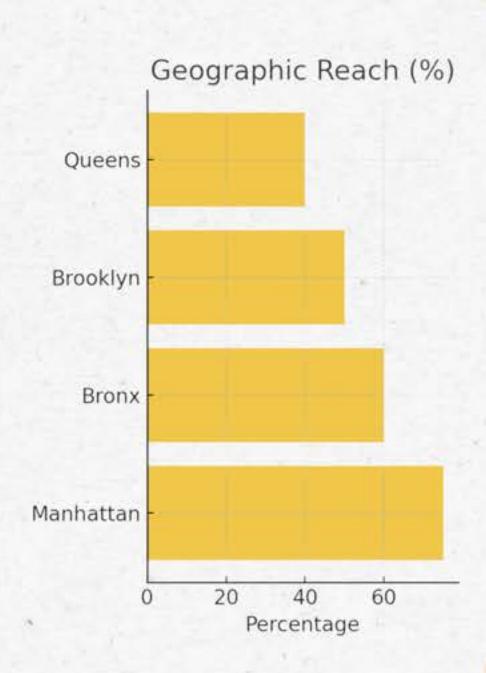
Psychological Safety
Physical Safety (ICE)
NPO Funding

#### **ACTION**

Crisis Management
Financial Planning
Resources

## ORGANIZATIONAL LANDSCAPE

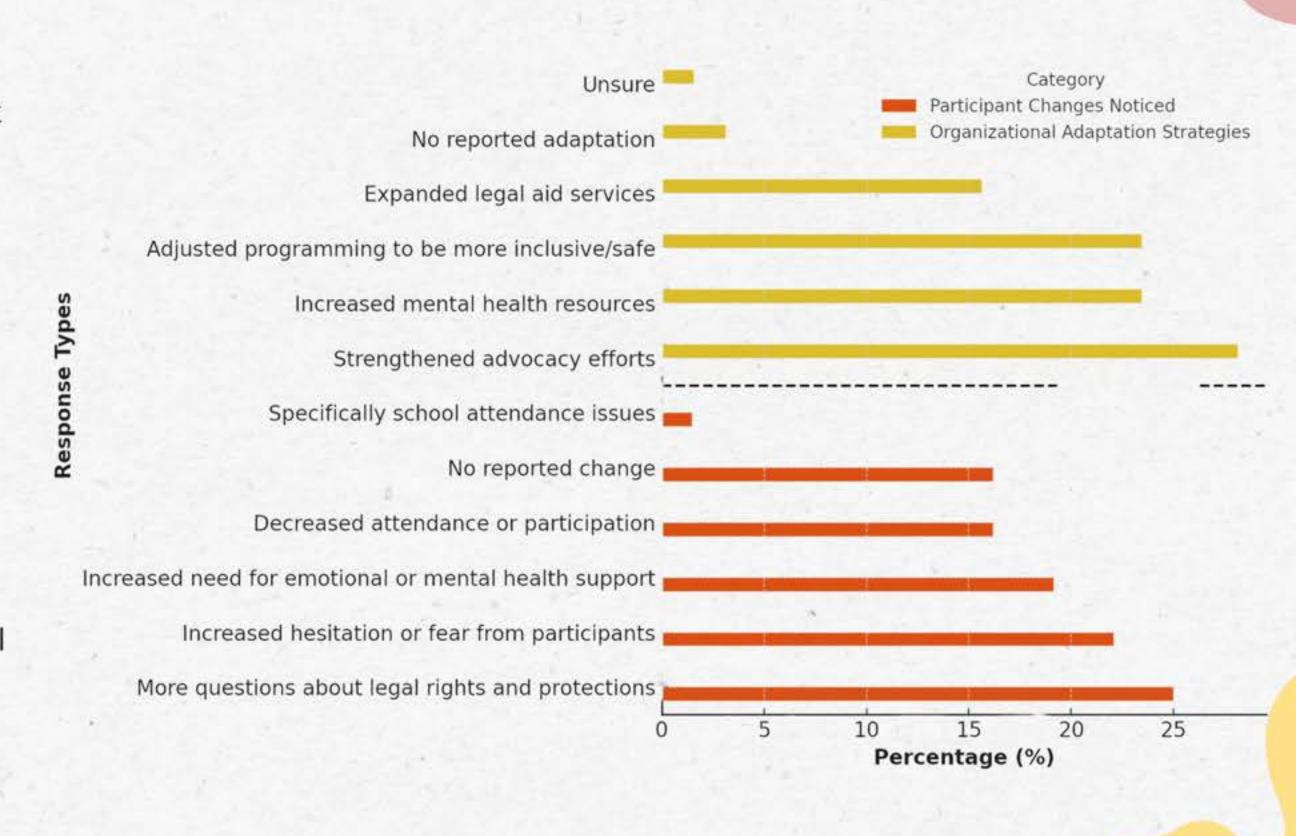




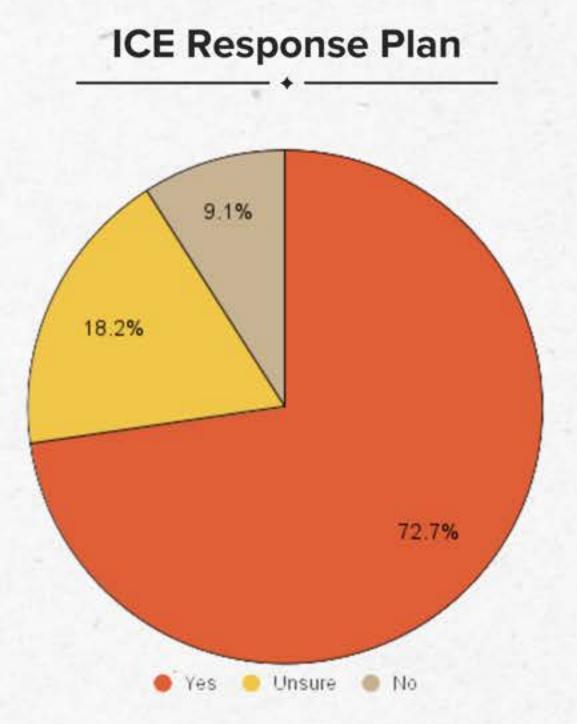
- 16 organizations participated in this survey (33 respondents total).
- Majority of participants are in education & youth development sectors.
- Strong focus on youth, low-income, and BIPOC communities.
- Organizations primarily serve in Manhattan & the Bronx.

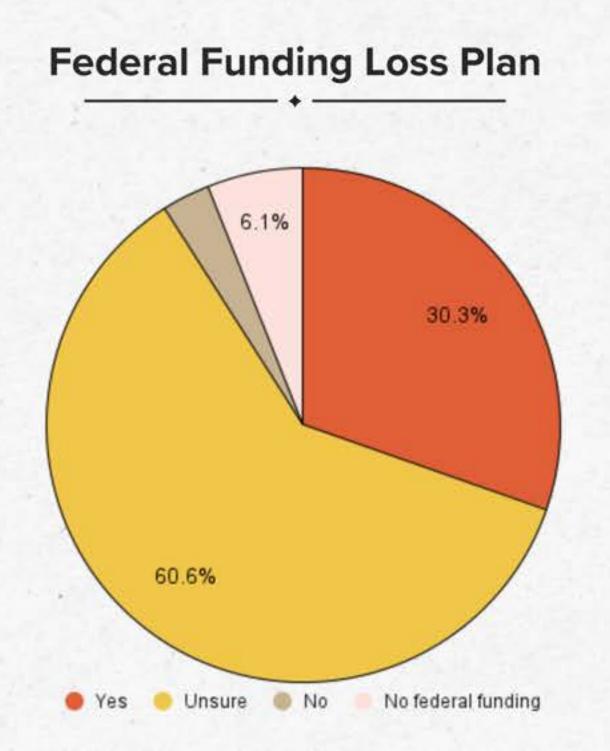
#### PARTICIPANT ENGAGEMENT & ORGANIZATIONAL ADAPTATIONS

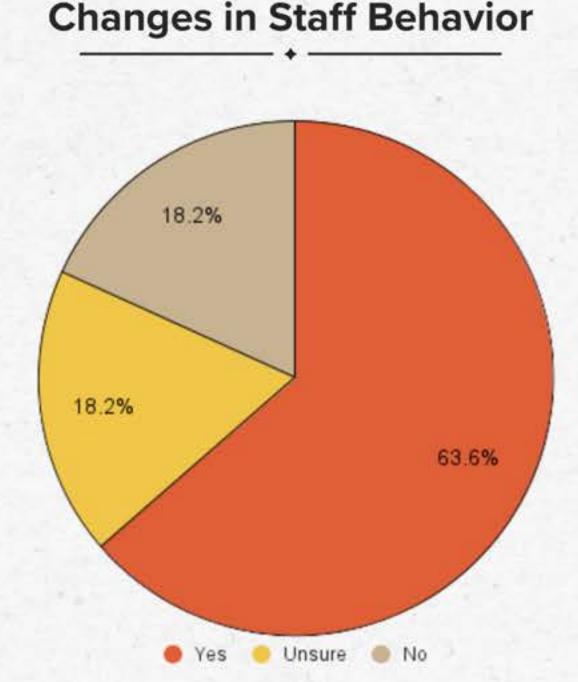
- 55% of respondents noticed changes in participant engagement at their organizations.
- Most common participant changes:
  - Legal rights and protections
  - Hesitation / fear among participants
  - Mental health / emotional support
- Organizations are responding by advocating more, increasing mental health support, and adjusting programs to be safer and more inclusive.



# READINESS & IMPACT: ICE, FUNDING RISKS, AND STAFF BEHAVIOR







### COMMUNICATIONS & RESOURCES

#### **Organizations Releasing Public Statements**

 60% of organizations have released a public statement regarding safety (psychological or physical) or potential changes to community funding. "Trainings for staff on how to have bipartisan conversations with students"

"More resources on federal changes and plans to navigate those changes"

#### **Resource Share**

- Know Your Rights
- Crowdsourced staff-facing resources / internal trainings
- DYCD
- Legal Aid
- Immigrant Defense Project

#### What's Missing?

"A clear, organization-wide plan"

"Better education on alternatives to federal funding" "More clarity on staff responsibility in different scenarios"

"Information on how to respond if ICE shows up at a work site"

# KEY INSIGHTS FROM SURVEY

01



02



03

ICE plans are in place but not universally understood. Federal funding plans are unclear for many organizations.

Staff are seeking clearer communication and additional resources to navigate policy changes and organizational next steps.

# PSYCHOLOGICAL SAFETY IS IMPORTANT

- Higher resilience
- Increased adaptability & creativity
- Higher productivity
- Stronger morale
- More efficient problem solving







Safe to Learn!

Safe to Collaborate!

Safe to Engage

## INTERNAL CRISIS COMMUNICATION

Every employee is a PR representative and crisis manager for your organization whether you want them to be or not.

- Form a crisis management team.
- Determine management responsibility & chain of command.
- Anticipate communication needs.
- Establish strategies for internal communications.

# EXTERNAL CRISIS COMMUNICATION



- Proactive preparation
- Clear messaging
- Designated spokespersons
- Continuous monitoring
- Adaptation

#### CRISIS MANAGEMENT PLAN: I.C.E

#### **Knowing Your Rights with I.C.E**

#### Train the staff of your organization on the rights of the following:

- Individual Rights for employees and community
- Organizational Rights as an employee of your organization
- Organizational Responsibilities to protect employee confidentiality and client personal information

#### Work with your Crisis Management Team to:

- Build an ICE Response Protocol
- Outline a data protection policy
- Identify an ICE response chain of command
  - Creating a script/response protocol for our front-line staff

# CRISIS MANAGEMENT PLAN: FUNDING

Does your organization have a plan for projected government funding changes?

 Creating a budgeting scenario tool can help your organization consider up to two scenarios beyond your current budget.

 Look into shifting the infrastructure by evaluating the cost of effective programs and diversifying your organization's revenue.

 Research options for your organization to apply for emergency funding or loans.

# CRISIS MANAGEMENT PLAN: FUNDING

#### Diversifying your organization's funding

- Explore Corporate Partnerships
- Increasing your organization's online presence to attract donors
- Support your organization by going to local events and engaging with similar organizations and share resources
- Creating a new fundraising strategy

#### **Nonprofit Revenue Streams**



# RESOURCES (FUNDING)





Example of Crisis Management Team



General FAQs on Executive Actions on Impacting Non-Profits



Grant Research and Writing Tools



Nonprofit Budgeting Scenario Planning Tool



Organizational Legal Protection for Gov't Funding





# RESOURCES (ICE)

Deportation Prep & Legal Aid



Know Your Rights Ice Booklet



Organizational Protocols for Immigration Enforcement



Pro Bono Legal Services



#### TAKE AWAYS

- How can we proactively support our staff in adapting to the changes, ensuring they feel equipped and psychologically safe to navigate them?
- How can we foster a culture of open communication to ensure the concerns of our staff, participants, and communities feel heard and supported?
- How is your organization preparing for potential changes to federal and state contracts/ funding?

